



Fort HealthCare Inc.

Plain Language Summary of Financial Assistance Policy

Thank you for choosing Fort HealthCare as your healthcare provider. This is a summary of Fort HealthCare's Financial Assistance Policy (FAP).

Availability of Financial Assistance

We understand that health care bills and insurance claims can be confusing. We do not want your inability to pay for your bill to stop you from receiving care. Fort HealthCare offers financial assistance to many people who have health care needs but are unable to pay for them.

Self-Pay Discount

If you do not have health insurance, we offer a self-pay discount of 25% on services your provider has determined as medically necessary. Not all services are medically necessary. Your doctor will decide. A discount will be applied to your balance. You do not have to apply for this discount it will automatically appear on your statement.

Community Care Discount

Community Care discount is available to patients with total household income at or below 400% of the Federal Poverty Level (FPL). If your total household income is below 200% of the FPL, you will not have to pay for your medically necessary services. If your total household income is between 201% and 400%, you may be eligible for a discount. You must apply for this discount. You will need to fill out a financial assistance form and attach some financial documents. The form can be mailed or dropped off at our office. If you need help completing the form, please visit our office. You may be turned down if you do not meet all the criteria.

Where to Find Us – We are here to help

There are several ways to find information about the FAP application process or to get copies of the FAP or Community Care application. Please contact us:

- By phone: We are available Monday – Thursday 7 am – 7pm and Friday 7am – 4:30 pm. Our toll free number is (800)844-5575 or local (920)568-6580 In Spanish (920)568-4465
- In person: Visits can be made at either location:
 - 210 W Milwaukee St, Fort Atkinson
 - 611 E Sherman Ave, Fort Atkinson (Cashier's office in the hospital)
- Visit our website at www.forthhealthcare.com

Availability of Translations

The Financial Assistance policy, Community Care application and plain language summary are available in Spanish. It can also be offered in large print. We may elect to use translator aids or qualified bilingual interpreters.